

# CITY OF DETROIT

## News Release

Water and Sewerage Department

*Dave Bing, Mayor*

**FOR IMMEDIATE RELEASE**

**Date: Thursday, June 2, 2011**

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### **DWSD EXPLAINS PROCEDURE FOR FILING CLAIMS FOR SEWAGE DAMAGE**

Recent storms in the Detroit area caused widespread flooding. To file a claim regarding household damage or physical injury from a sewage disposal system backup, contact the Detroit Water and Sewerage Department (DWSD) at (313) 267-7401 or email [public.affairs@dwsd.org](mailto:public.affairs@dwsd.org). DWSD will respond by mailing a claim form to the requestor.

State law requires that a written claim form be filed with DWSD within 45 days of the discovery of an overflow or backup.

The claim form must include the following information: the claimant's name, address, telephone number, the address of the affected property, the date that the property damage or physical injury was discovered, and a brief summary/description of the claim.

The form should be mailed to: **Detroit Water and Sewerage Department, 6425 Huber, Detroit, Michigan 48211, Attn: Claims Division.** Failure to provide the necessary documentation on a claim will result in no action taken.

DWSD supplies high-quality drinking water to about 4 million people who live and work in Detroit and 126 other communities in southeast Michigan. The Department provides wastewater services to three million people who live and work in Detroit and 76 other southeast Michigan communities.

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